

*MALCOLM SHAW & SON LTD.*  
*Funeral Directors*

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**LATEST Covid 19 Update 26<sup>th</sup> July 2021**

Since Monday 19<sup>th</sup> July, there have been no legal limits on the number of people who can attend a funeral or memorial event.

Our local churches, crematoria and cemeteries have been updating the company on the numbers they feel comfortable with, and which rules they prefer to keep in place, such as wearing face masks. Please ask for the latest information.

As a company we have made the decision that whilst we will continue to operate with the highest levels of hygiene and safety standards, we are comfortable to return to the same level of service that we offered pre pandemic.

We are now offering home visits with our funeral directors to make the arrangements for your loved one's funeral, face to face.

We will not request that the public wear facemasks when attending the offices, funerals or travelling in our cars.

Our team may continue to wear a facemask whilst on duty, but it is by personal choice, should you prefer for a member of our team to wear a facemask, then we are all happy to oblige, we just want our families to feel safe when in our care.

We ask that you still make an appointment to attend all our offices, mainly so that we can provide the best level of service to you.

Chapel of Rest visits and funeral arrangements are not constrained by numbers and we are happy for people to make an appointment to collect cremated remains.

Please just have in mind that we are an old family home and not purpose-built offices, and we wish for your visits to be as comfortable as possible, so potentially a maximum of four visitors at a time is preferable.

We want to thank you all for your patience, co-operation and understanding, it has been a very difficult and long period of time.

Please do not hesitate to contact the office or myself personally if you wish to discuss anything in further detail.

Mark Shaw